



BUSINESS SOLUTIONS
WITH INTEGRITY INC.

30 Years of IT Services Support a Construction Company's Growth

Strategic technology planning and responsive support strengthen long-term operations.

Executive Summary

A Toronto-based construction company partnered with BSWI more than 30 years ago when the organization had 12 users and limited technology infrastructure. As the company expanded to more than 85 users, leadership needed IT that could scale, stay current, and remain cost-conscious. BSWI provided consistent helpdesk support, infrastructure upgrades, security improvements, and long-term planning.

Challenges

- Managing growth from 12 to 85+ users
- Migrating to new technologies across decades
- Keeping IT infrastructure current while controlling costs
- Strengthening security as the company expanded

BSWI's Approach

BSWI leveraged technology to support structured company growth and long-term stability.

Key Actions

- Delivered IT helpdesk, onsite support, and project services
- Managed migrations from DOS to Windows for Workgroups through Windows 11
- Upgraded servers from NT to Windows Server 2022
- Implemented data backup, on-premise server support, and wireless internet circuits
- Created a file-sharing platform so contractors could bid on projects
- Introduced early email systems and later migrated to Microsoft 365
- Managed 2 full office relocations, including network cabling
- Focused on prevention, organization, and responsive support

Solutions

- Designed and implemented the company's full IT infrastructure
- Developed custom file-sharing solutions for supplier bidding
- Deployed wireless internet when other connectivity options were unavailable
- Delivered comprehensive security aligned with the company's growth
- Provided long-term planning and partnership rather than reactive fixes

Results

- Reliable IT environment recognized by new staff as best in class
- Proactive support reduced unexpected disruptions
- Stable infrastructure supported consistent productivity
- Technology scaled smoothly alongside business expansion

Need an IT partner that supports growth over decades, not just projects?

BSWI delivers strategic planning, responsive support, and technology that evolves with your business.

[Get Help Now](#)