



**BUSINESS SOLUTIONS**  
WITH INTEGRITY INC.

## Secure IT Infrastructure Supports Expanding Property Management Operations

Strategic technology upgrades and stronger device controls protect tenants and staff.

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### Executive Summary

A Toronto-based property management company relies on BSWI to guide its technology growth from a small team to more than 70 users. Their leadership needed a more stable IT infrastructure across multiple buildings, stronger protection for sensitive leasing data, and modern systems that could scale without driving up costs. BSWI helped them create that.

### Challenges

- Managing growth from 12 to 70+ users
- Migrating to new technologies over time
- Keeping IT infrastructure current while controlling costs
- Locking down laptops to reduce the risk of lost or stolen PII
- Implementing cell coverage in underground parking areas
- Migrating data to the cloud

### BSWI's Approach

BSWI leveraged IT to support operational growth, stronger data protection, and reliable building connectivity.

### Key Actions

- Delivered IT helpdesk, onsite support, and project services
- Managed migrations from DOS to Windows for Workgroups through Windows 11
- Upgraded servers from NT to Windows Server 2022
- Migrated email systems to Microsoft 365
- Implemented data backup and on-premise server support
- Deployed multiple internet circuits across properties
- Installed cell phone boosters in underground parking garages
- Strengthened laptop configurations for leasing staff handling sensitive information
- Maintained website and infrastructure security

### Solutions

- Designed and implemented the organization's full IT infrastructure
- Installed cell phone boosters to improve communication in parking areas
- Applied secure configurations to leasing laptops containing sensitive tenant data
- Migrated systems and data to the cloud for improved accessibility
- Delivered comprehensive security aligned with business growth

### Results

- Reliable IT environment recognized by new staff as best in class
- Proactive support reduced unexpected disruptions
- Secure laptops reduced risk tied to lost or stolen devices
- Cell phone coverage improved communication in underground garages
- Stable infrastructure supported productive staff across properties

**Need IT support that keeps your properties connected and your data protected?**

**BSWI** delivers responsive service and secure infrastructure that grows with your business.

[Get Help Now](#)